

Communication Tools

High Tech Communication Tools:

- Use hand held mobile devices to text back and forth
- Deliver general announcements via text blast or email
- Share a computer to facilitate written communication (use large font for citizens who have visual impairments)
- Establish video remote interpreting (VRI) services which may be used to provide effective communication; VRI is an interpreting service that uses video conference technology over dedicated lines or wireless technology offering a high-speed, wide-bandwidth video connection that delivers high-quality video images
- Use accessibility tools that individuals may bring with them for communication

Low Tech Communication Tools:

- Use pen and paper to clearly and legibly print information
- Use white boards with large font to carry through the shelter area with announcement information
- Print general instructions in large font and in Braille
- Record announcements or information on tapes or other data and provide access to mediums to listen to the materials

State of Texas FNSS Integration Committee. (2013, March 1). State of Texas functional needs support services tool kit. Retrieved from <https://www.preparingtexas.org/preparedness.aspx?page=32137bc8-eed7-42bb-ad7e-2765fd8abdb9>